RAIN DAY RULES and INFORMATION BEETHOVEN IN THE PARK – MARTONVÁSÁR 2020

Concert goers with a **valid ticket** for the **Beethoven in the Park** (*Beethoven concerts in Martonvásár*) concert series can enter the park of the MTA Centre for Agricultural Research without charge **after 6:00 pm on the day of the concert**. The organisers will check the validity of the concert tickets at the entrance to the park and at the bridge leading to the concert venue.

In the event of adverse weather, we will provide notice of cancellation by 2:00 pm on the day of the concert at the latest. If no announcement is made, then we are still expecting the event to take place.

In the event of technical issues caused by adverse weather, we will wait a maximum of one hour from the scheduled start time to begin the concert. The management of the Hungarian National Philharmonic may also make a decision regarding the cancellation of the concert due to rain at the venue itself.

If the concert is cancelled, the tickets are automatically valid for the designated rain date. You can check the day of the rain date on our website, <u>www.filharmonikusok.hu</u>, or on the ticket itself.

If the concert has a designated rain date, we are not able to provide a refund for the ticket. If adverse weather causes the concert to be brought to a close after the first half of the concert, the concert is considered to have taken place.

If the postponed concert does not take place on the rain date either due to adverse weather conditions, **it will not be possible to provide a refund for the ticket on the day of the cancelled concert itself**. Tickets for the cancelled concert can be refunded or exchanged for other concerts from the first working day following the cancelled concert until 31 July, or from 1 to 15 September, at the Hungarian National Philharmonic External Box Office (1075 Budapest, Károly krt. 21.), during opening hours. Tickets purchases on the internet are refunded automatically.

If you have purchased a season ticket, it will be possible to exchange the ticket for the cancelled concert for a different concert, or alternatively a partial refund of the cost of the season ticket can be provided.

We can only refund tickets if it is not possible to hold the concert on the designated rain date. The cancelled concert will only be rescheduled for a rain date once.

Hungarian National Philharmonic